

## APPENDIX 3

### **PARKING ENFORCEMENT ACTIVITY - STATUTORY NOTICES**

The Council aims to deliver its parking enforcement activities in order to support Building a Better Bromley's 'A Quality Environment' & 'Safe Bromley',

Parking Services continues to enhance the Blue Badge misuse project, (introduced across the two boroughs in 2017/18 as part of the shared service), in partnership with APCOA.

The table below highlights the enforcement activity in terms of PCNs served.

Legislation	Description	15-16	16-17	17-18	18-19
<b><u>Traffic management Act 2004</u></b>	<b>PCN issued, including bus lanes.</b>	<b>85,543</b>	<b>89,185</b>	<b>80,495</b>	<b>73,348</b>
<b><u>Traffic management Act 2004</u></b>	<b>Appeals heard by the Environment and Traffic Adjudicators (ETA) against PCNs issued by LBB (ES8)</b>	<b>331</b>	<b>274</b>	<b>300</b>	<b>192</b>
<b><u>Traffic management Act 2004</u></b>	<b>ETA cases won by LBB (ES9) (% of cases heard)</b>	<b>75</b>	<b>81</b>	<b>80</b>	<b>90</b>

The number of PCNs year on year can fluctuate depending on policy and introduction of new technologies and on street activity. In 17/18 a new contract was awarded to APCOA which resulted in a reduction in the number of PCNs being issued.

Management action and application of KPI penalties in the contract have mitigated the loss to the council. The service is continuing to work with APCOA to ensure improvements in deployment practices and performance is delivered.

It should be noted that it was formally recorded in September 2018 that whilst a review of Bromley Town Centre was being undertaken, enforcement of the shared use bays in seven roads, between 18:30 – 20:00 would be stopped, as the signage was causing confusion for drivers.

APCOA were issuing an average of 423.25 PCNs in these seven roads per month, therefore if APCOA could have continued to enforce these bays since September, they could have potentially issued 1,693 more tickets.

Parking Services are looking at the below factors to improve enforcement and ensure compliance is being met around the Borough.

- On line Enforcement Requests
- Review of Beat Sheets
- Virtual briefings
- Retention of staff and
- Transportation of the Civil Enforcement Officers.

## Appeals Service

Bromley aims to provide accessible, affordable, fair and effective parking services and this involves enforcement activity. If Penalty Charge Notices (PCNs) are fairly issued, then the number of appeals should be low and the data in figure 1 below shows the number of appeals to have been heard by Environment & Traffic Adjudicators (the independent appeals body) has fallen steadily from 510 in 2013/14 to only 192 in 2018/19 (a significant reduction).

Clearly Bromley wishes to win any appeals which do go to the Environment & Traffic Adjudicators. The data in figure 2 shows that LB Bromley won 90% of appeals which were heard by the adjudicator, which is in line with previous years and demonstrates correct decision making by the council as part of the appeal process.